

Garden Ontario®

Dubois  
Agrinovation



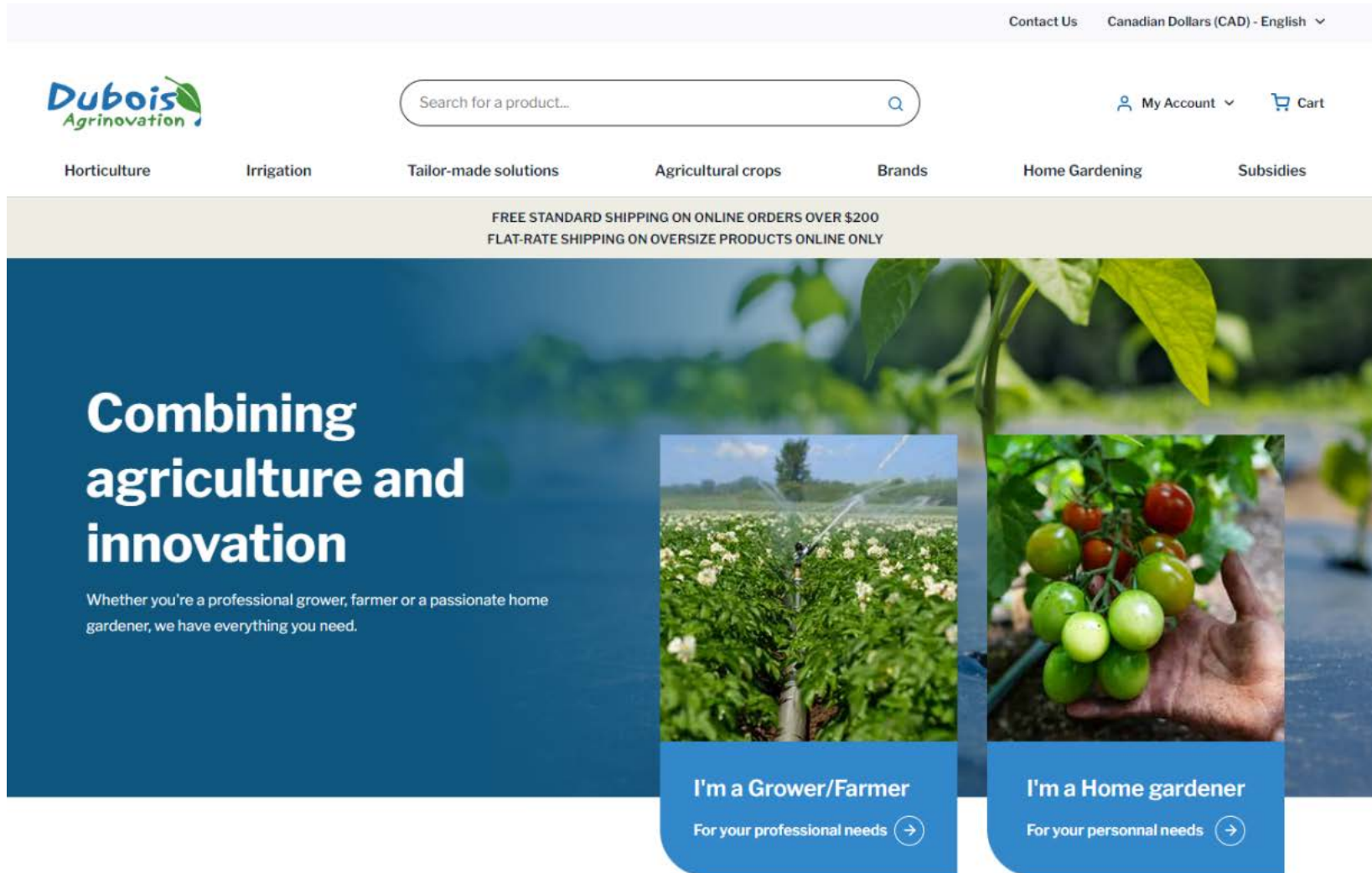
**Step by Step Guide**

How to Order Online

# How to Order

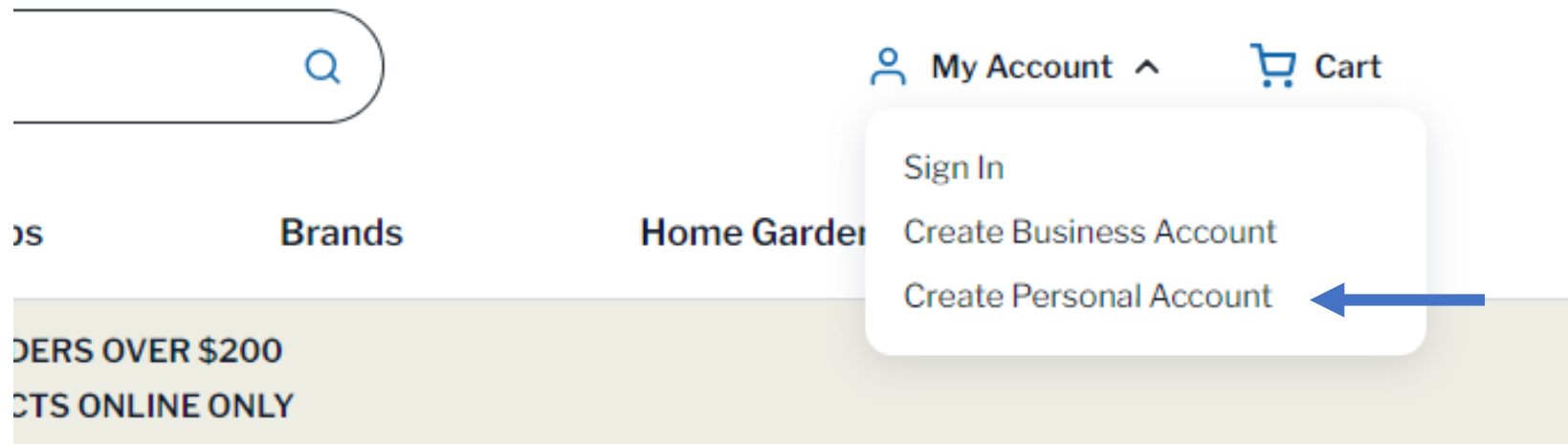


# Step 1



Go to: <https://duboisag.com>. You will arrive at the main page of the website.

# Step 2



Click on **"My Account"** at the top right corner.

A drop-down menu will appear, select the option **"Create Personal Account"**.

# Step 3

## Register

### Personal Information

First Name \*

I would like to subscribe to the newsletter to stay informed about promotions and the latest.



Group/training discount code

- 
- ACORN
- EFAO
- Ferme Florale
- MasterClass – Jean-Martin Fortier
- MasterClass – Neversink
- L'Académie Potagère
- Lavender Association of Ontario
- Réseau des Fermiers de famille
- Ginseng Ontario Association
- Ontario Berries Association
- Vancouver Urban Farming Society
- Wine Country Ontario
- Ontario Horticultural Association OHA**



Confirm Password \*

Show Password

Under "**Group/training discount code**", select "**Ontario Horticultural Association OHA**".

It should be the last option of the drop-down menu.

# Step 4

Group/training discount code

Ontario Horticultural Association OHA

The activation of the members discount will be done within 24 hours after the validation of the association. A confirmation email will be sent to you. Restrictions applies.

Allow remote shopping assistance 

Group Code Identifier

OHA01-C0001

Cornwall

On the right, enter you discount code. You should see your society name appear underneath.

In this case, the code "**OHA01-C0001**" matches with the society "**Cornwall**".

# Step 5

## Register

### Personal Information

First Name \*

Bob

Last Name \*

Marely

I would like to subscribe to the newsletter to stay informed about promotions and the latest.

Group/training discount code

Ontario Horticultural Association OHA

Group Code Identifier

OHA01-C0001

The activation of the members discount will be done within 24 hours after the validation of the association. A confirmation email will be sent to you. Restrictions applies.

Cornwall

Allow remote shopping assistance ?

### Sign-in Information

Email \*

holeb15255@artgulin.com

Password \*

.....

Password Strength: Very Strong

Confirm Password \*

.....

Show Password

I consent to the use of my personal information in accordance with the Dubois Agrinovation [Privacy Policy](#) \*

I consent to the use of my personal information in accordance with the [Privacy Policy](#) and the [Terms of Service](#) of Google. \*

Remember Me [What's this?](#)

Register



Already have an account? [Login](#)

Once you have entered all your information, select **"Register"**.

# Step 6



Bob Marely,

Thank you for confirming your Dubois Agrinovation account.

To sign in to our site, use these credentials during checkout or on the [My Account](#) page:

- **Email:** [holeb15255@artgulin.com](mailto:holeb15255@artgulin.com)
- **Password:** *Password you set when creating account*

Forgot your account password? Click [here](#) to reset it.

When you sign in to your account, you will be able to:

- Proceed through checkout faster
- Check the status of orders
- View past orders
- Store alternative addresses (for shipping to multiple family members and friends)

Thank you, Dubois Agrinovation!

Subject: Please confirm your Dubois Agrinovation account



Bob Marely,

You must confirm your [holeb15255@artgulin.com](mailto:holeb15255@artgulin.com) email before you can sign in (link is only valid once):

[Confirm Your Account](#)



Thank you, Dubois Agrinovation!


Go to your email inbox. You will receive a confirmation email like this.

You should also receive a message like this one.  
Click on "**Confirm Your Account**".



# Step 7

FREE STANDARD SHIPPING ON ONLINE ORDERS OVER \$200  
FLAT-RATE SHIPPING ON OVERSIZE PRODUCTS ONLINE ONLY

✓ Thank you for registering with Dubois Agrinovation. 

**My Account**

- [My Orders](#)
- [My Wish List](#)

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- [Address Book](#)
- [Account Information](#)
- [Gift Card](#)

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- [My Product Reviews](#)
- [Newsletter Subscriptions](#)
- [My Quotations](#)

## My Account

### Account Information

**Contact Information**  
Bob Marely  
holeb15255@artgulin.com  
[Edit](#)

**Newsletters**  
You aren't subscribed to our newsletter.  
[Edit](#)

**Address Book** [Manage Addresses](#)

**Default Billing Address**  
You have not set a default billing address.  
[Edit Address](#)

**Default Shipping Address**  
You have not set a default shipping address.  
[Edit Address](#)

It will bring you back to the website and you should see a confirmation message appear like this.

# Step 8

Dubois Agrinovation

Shipping Review & Payments

Payment Method

Credit Card

VISA Mastercard

Payment secured by Moneris

Credit card number

Expiration date (MMYY)

Order Summary

Cart Subtotal	CAD\$648.89
Member Discount	-CAD\$72.10
Shipping - Standard	CAD\$9.00
Tax	CAD\$97.17
Order Total	CAD\$746.06

2 Items in Cart

The member discount will be effective 1 hour after receiving this email.

\*If you have items in your cart that appear without the discount, here's how:

1. One hour after receiving this email, please remove the items from your shopping cart.
2. Log out of your session.
4. Log back into your session.
5. Return items to your cart – Discount should appear.

We thank you for your patience and do not hesitate to contact us for any additional information.

Have a great day and a good season.

Nathalie 😊

Within 24 hours, you should receive another email confirming the activation of your 10% discount.

Please note that you need to wait 1 hour before it's applied to your order online.

# Step 9

Dubois Agrinovation

Search for a product...

Horticulture Irrigation Tailor-made solutions Agricultural crops Brands Home Garder

My Account ^ Car

Sign In  
Create Business Account  
Create Personal Account

FREE STANDARD SHIPPING ON ONLINE ORDERS OVER \$200  
FLAT-RATE SHIPPING ON OVERSIZE PRODUCTS ONLINE ONLY

## Login

If you have an account, sign in with your email address.

Email \*

Password \*

Show Password

Remember Me [What's this?](#)

Sign In

[Forgot Your Password?](#)

**Business Account**

- Multiple users;
- Manage your discounts;
- Manage user roles;
- Track orders, reorders and more.

Create Business Account

**Personal Account**

- Check out faster;
- Keep more than one address;

Sign in using your email and password.

# Step 10

The screenshot shows the Dubois Agrinovation website interface. At the top right, there are links for 'Contact Us' and 'Canadian Dollars (CAD) - English'. The search bar contains the text 'prun' and is highlighted with a blue arrow. Below the search bar, the results are organized into two columns: 'Search terms' and 'Products'. The 'Search terms' column lists 'pruners (59)', 'pruner (59)', and 'pruning (69)'. The 'Categories' section shows a breadcrumb trail: 'Horticulture > Tools > Pruning shears Home Gardening > Gardening tools > Pruning shears and scissors' and 'Brands > E - K > Felco'. The 'Products' column lists four items: 'Replacement spring for V3000 pruner | BARNEL' (CAD\$3.24), 'Electric Pruning Shears | FELCO 812' (As low as CAD\$2,621.84), 'Pellenc Vinion 250 Pruning Shear Kit' (CAD\$2,099.00), and 'High performance one-hand pruning shears | FELCO-14' (CAD\$74.71), which is highlighted with a blue arrow. The last item is 'Two-Hand Pruning Shear - 211 Series' (As low as CAD\$82.00).

You can start shopping! In the search bar, enter the first letters of what you're looking for and products should start appearing. If the product you're looking for is not there, press "Enter" and a list of products will appear.

# Step 11

The screenshot shows the Dubois Agrinovation website navigation menu. At the top left is the logo. In the center is a search bar with the placeholder text 'Search for a product...'. On the right are links for 'My Account' and 'Cart'. Below these are seven category headers: Horticulture, Irrigation, Tailor-made solutions, Agricultural crops, Brands, Home Gardening, and Subsidies. The 'Home Gardening' category is expanded, showing a list of sub-categories: WATERING AND IRRIGATION, WATER DISTRIBUTION, PROTECTION FOR CROPS, TRELLISING AND STAKING, GARDENING TOOLS, BOOKS, and CLOTHING FOR GARDENERS. The 'GARDENING TOOLS' sub-category is further expanded to show a list of products: Broadforks, Containers, Gardening hoes, Knives, Potting soil, Pruning shears and scissors, Seeding and transplanting, Stirrup hoes, and Weeders. A blue arrow points to 'Pruning shears and scissors'.

Horticulture	Irrigation	Tailor-made solutions	Agricultural crops	Brands	Home Gardening	Subsidies
<b>WATERING AND IRRIGATION</b> Drip irrigation Micro-sprinklers Sprinklers Timers	<b>WATER DISTRIBUTION</b> Check valves Fertilizer injectors Filters Fittings Pipes and hoses Pressure regulators Pumps Valves	<b>PROTECTION FOR CROPS</b> Biodegradable mulch film Conventional mulch film Fences Ground covers Nets Protective Covers Tree protection tubes Tunnels	<b>TRELLISING AND STAKING</b> Stakes Ties Trellis Wires and twines		<b>GARDENING TOOLS</b> Broadforks Containers Gardening hoes Knives Potting soil Pruning shears and scissors Seeding and transplanting Stirrup hoes Weeders <b>BOOKS</b> <b>CLOTHING FOR GARDENERS</b>	

You can also browse products by category.

Here you can find **Pruning Shears** under **Gardening Tools**, which is in the **Home Gardening** section.


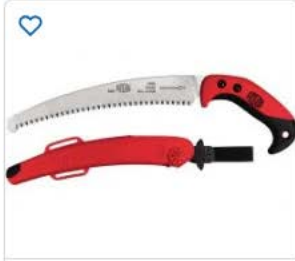


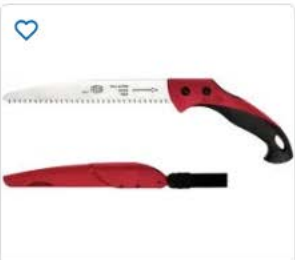



# Step 12

The screenshot shows the Dubois Agrinovation website interface. At the top left is the logo. A search bar is centered at the top with the placeholder text 'Search for a product...'. To the right is a 'My Account' link. Below the search bar is a navigation menu with six categories: Horticulture, Irrigation, Tailor-made solutions, Agricultural crops, Brands, and Home Gardening. The 'Brands' category is underlined. Below the navigation menu are five columns of brand lists. The 'E - K' column is highlighted, and a blue arrow points to the brand 'Felco'.

Horticulture	Irrigation	Tailor-made solutions	Agricultural crops	Brands	Home Gardening
<b>FEATURED BRANDS</b>	<b>A - D</b>	<b>E - K</b>		<b>L - P</b>	<b>Q - Z</b>
BioPlus	Agryl-Novagryl	Farmers Friend		Macro Plastics	Rain Bird
Bio360	Amiad	Felco		Mazzei	Rain-Flo
Proteknet	Bauer	Fenox		Mechanical Transplanter	Red Lion
TunnelFlex	Berkeley pump	Franklin Electric		Miller	Rivulis
	Cadman	Gripple		Mix-Rite	Senninger
	Caprari	Growers & Co		Murphy	Sime
	Dosatron	Guy Cotten		Nelson	Soleno
	Dramm	Irritrol		Netafim	TeeJet
		Irrrometer		Neversink	Terrateck
		Iwaki		Opinel	Toro
		Jain Irrigation/ Naan Dan Jain		Pellenc	Two Bad Cats
		Johnny's Selected Seeds		Phillips	Wade Rain
				Profil Alsace	

You can also browse by brand.  
In this example, we're looking for products by Felco.


# Step 13

 <p>High Performance One-Hand Pruning Shears   FELCO-32</p> <p>✗ Coming Soon</p> <p>Regular Price <del>CAD\$79.01</del> Special Price CAD\$71.11</p>	 <p>Saw with sheath FELCO-640</p> <p>✓ Available online</p> <p>Regular Price <del>CAD\$76.59</del> Special Price CAD\$68.93</p>	 <p>High performance one-hand pruning shears   FELCO-14</p> <p>✓ Available online</p> <p>Regular Price <del>CAD\$74.71</del> Special Price CAD\$67.24</p>	 <p>Saw with sheath FELCO-611</p> <p>✗ Coming Soon</p> <p>Regular Price <del>CAD\$72.32</del> Special Price CAD\$65.09</p>
 <p>Saw with sheath FELCO-621</p> <p>✓ Available online</p> <p>Regular Price <del>CAD\$70.50</del> Special Price CAD\$63.45</p>	 <p>High Performance One-Hand Pruning Shears   FELCO-4</p> <p>✓ Available online</p> <p>Regular Price <del>CAD\$70.47</del> Special Price CAD\$63.42</p>	 <p>Universal Cutter - FELCO-CP</p> <p>✓ Available online</p> <p>Regular Price <del>CAD\$65.50</del> Special Price CAD\$58.95</p>	 <p>Holster-FELCO-916 for 800 Serie</p> <p>✓ Available online</p> <p>Regular Price <del>CAD\$60.95</del> Special Price CAD\$54.86</p>

You will see the discounted price. If it doesn't show, you need to open the product and select the specific item you want (see Step 15).

Once you have found the product you want to buy, click on that product.

# Step 14



**High performance one-hand pruning shears | FELCO-14**

ITEM# FELCO-14

[Be the first to review this product](#)


Small, but exceptionally efficient! The FELCO-14 is the most compact, light, and handy pruning shears of the FELCO brand. The FELCO-14 pruner offers impressive cutting power and exceptional maneuverability. Versatile and ergonomic this tool is suitable for small hands and remains just as comfortable for larger hands. The FELCO-14 pruning shears were designed to provide the best cutting power up to a diameter of 18mm. The FELCO-14 pruning shears forged aluminum handles make the tool robust enough for heavy-duty pruning.

[Read More](#)

✓ Available online

~~CAD\$74.71~~ **CAD\$67.24**

Quantity  [Add to Cart](#) [♥](#)



This is the product page. You will find information on the product as well as the discounted price of the item.

Click **"Add to Cart"**.



# Step 15



### Red & White Leather Workwear Glove

ITEM# FELCO-702-config  
Be the first to review this product

The Felco workwear gloves 702 model is durable and flexible. Made of soft cow work of gardeners. A PVC patch has been added to the palm and fingers to when picking up material. The wrist band is elastic for a closer fit on the wrist. The back is made of Spandex, a stretchy and breathable material.

Ideal for pruning in vineyards, landscaping or fruit-growing.

[Read More](#)

✓ Available online

**CAD\$30.52**

Product Type ▾  
Choose an Option...

Quantity



### Red & White Leather Workwear Gloves

ITEM# FELCO-702-config  
Be the first to review this product

The Felco workwear gloves 702 model is durable and flexible. Made of soft cow work of gardeners. A PVC patch has been added to the palm and fingers to er when picking up material. The wrist band is elastic for a closer fit on the wrist. The back is made of Spandex, a stretchy and breathable material.

Ideal for pruning in vineyards, landscaping or fruit-growing.

[Read More](#)

✓ Available online

~~CAD\$30.52~~ **CAD\$27.47**

Product Type ▾  
FELCO-702M (CAD\$30.52) ▾  
Choose an Option...  
FELCO-702S (CAD\$30.52)  
FELCO-702M (CAD\$30.52)  
FELCO-702L (CAD\$30.52)

For some products, you will have to select the product type to see the discounted price.

In this example, the price adjusts when you select a size for the Felco gloves.

# Step 16

The screenshot shows the Dubois Agrinovation website interface. At the top left is the logo. A search bar is in the center. On the top right, there are links for 'My Account' and 'Cart' with a '2' in a circle next to it, and a blue arrow points to the cart icon. Below the navigation menu is a banner for shipping: 'FREE STANDARD SHIPPING ON ONLINE ORDERS OVER \$200' and 'FLAT-RATE SHIPPING ON OVERSIZE PRODUCTS ONLINE ONLY'. A breadcrumb trail reads 'me / High performance one-hand pruning shears | FELCO-14'. A green-bordered box contains a confirmation message: '✓ You added High performance one-hand pruning shears | FELCO-14 to your shopping cart.' with a blue arrow pointing to it. Below this is a product card for 'High performance one-hand pruning shears | FELCO-14'. The card includes the item number 'ITEM# FELCO-14', a call to action 'Be the first to review this product', a detailed description of the shears, and a 'Read More' link. A partial image of the red-handled pruning shears is visible on the left side of the product card.

Once you've added the item you want to your cart, a confirmation message will appear.

You will also see how many items you have in your cart in the upper right corner.

# Step 17

The screenshot shows the Dubois Agrinovation website interface. At the top left is the logo. A search bar is in the top center. On the top right, there are links for 'My Account' and 'Cart' (with a '2' badge). A blue arrow points to the 'Cart' link. Below the navigation is a menu with 'Horticulture', 'Irrigation', and 'Tailor-made solutions'. A banner for 'FREE STAFF FLAT-RATE' is visible. The main content area shows a breadcrumb trail: 'Home / Red & White Leather Workwear Gloves | Felco'. Below this is an image of the gloves. A shopping cart overlay is positioned on the right, containing two items:

Quantity	Item Name	Price
1	Red & White Leather Workwear Gloves   Felco	CAD\$30.52
1	High performance one-hand pruning shears   FELCO-14	CAD\$74.71
2 items		CAD\$94.71

At the bottom of the cart overlay, there is a blue button labeled 'Go to Checkout' with a blue arrow pointing to it, and a link labeled 'View and edit cart'.

When you're done shopping, click on your cart.

Then, click **"Go to Checkout"**.

# Step 18

Shipping 2 Review & Payments

### Shipping Address

First Name\*  
Bob

Last Name\*  
Marely

Company

Street Address\*  
478 Rang Notre-Dame

Country\*  
Canada

Province\*  
Quebec

City\*  
Saint-Rémi

Postal Code\*  
JOL 2L0

Phone Number\*  
450-454-3961

### Shipping Methods

CAD\$15.00  Standard  Shipping

#### Order Summary

2 Items in Cart

- High performance one-hand pruning shears | FELCO-14  
Qty: 1 CAD\$67.24
- Red & White Leather Workwear Gloves | Felco  
Qty: 1 CAD\$27.47

[View Details](#)

[View and Edit Cart](#)

[Next](#)

Enter your shipping address.

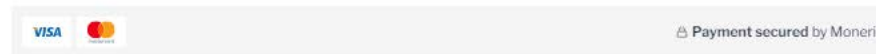
If your order is over \$200, you will get free shipping. Otherwise, your shipping fees will appear at the bottom. Click "Next".

# Step 19



## Payment Method

Credit Card



Credit card number

Expiration date (MMYY)

CVV

My billing and shipping address are the same

Bob Marely  
478 Rang Notre-Dame,  
Saint-Rémi, Quebec J0L 2L0  
Canada  
450-454-3961

Place Order

Google Pay

Apply Discount Code



## Order Summary

Cart Subtotal	CAD\$94.71
Member Discount	-CAD\$10.52
Shipping Shipping - Standard	CAD\$15.00
Tax	CAD\$16.43

**Order Total** CAD\$126.14

2 Items in Cart

 High performance one-hand pruning shears | FELCO-14  
Qty: 1

 Red & White Leather Workwear Gloves | Felco  
Qty: 1  
[View Details](#)

[View and Edit Cart](#)

Ship To: 

Bob Marely  
478 Rang Notre-Dame,  
Saint-Rémi, Quebec J0L 2L0  
Canada

Choose a payment method and follow the instructions.

You can make your payment with a credit card, Google Pay or Apple Pay (for iPhone, Safari and Firefox browsers).

# Step 20

**Dubois Agrinovation**

Shipping  Review & Payments

### Payment Method

Credit Card

Payment secured by Moneris

Credit card number

Expiration date (MMYY)

CVV

My billing and shipping address are the same

Bob Marely  
478 Rang Notre-Dame,  
Saint-Rémi, Quebec J0L 2L0  
Canada  
450-454-3961

[Place Order](#)

Google Pay

[Apply Discount Code](#)

### Order Summary

Cart Subtotal	CAD\$94.71
Member Discount	-CAD\$10.52
Shipping Shipping - Standard	CAD\$15.00
Tax	CAD\$16.43
<b>Order Total</b>	<b>CAD\$126.14</b>

**2 Items in Cart**

- High performance one-hand pruning shears | FELCO-14  
Qty: 1  
CAD\$67.24
- Red & White Leather Workwear Gloves | Felco  
Qty: 1  
CAD\$27.47

[View and Edit Cart](#)

### Ship To:

Bob Marely  
478 Rang Notre-Dame,  
Saint-Rémi, Quebec J0L 2L0  
Canada

On the right, you will see your order summary. All the items you added to your cart are here.

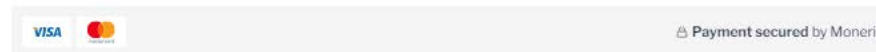
You will see your member discount applied.

# Step 21



## Payment Method

Credit Card



Credit card number

Expiration date (MMYY)

CVV

My billing and shipping address are the same

Bob Marely  
478 Rang Notre-Dame,  
Saint-Rémi, Quebec J0L 2L0  
Canada  
450-454-3961

Place Order



Google Pay



Apply Discount Code

## Order Summary

Cart Subtotal	CAD\$94.71
Member Discount	-CAD\$10.52
Shipping Shipping - Standard	CAD\$15.00
Tax	CAD\$16.43

**Order Total** CAD\$126.14

### 2 Items in Cart

 High performance one-hand pruning shears   FELCO-14 Qty: 1	CAD\$67.24
 Red & White Leather Workwear Gloves   Felco Qty: 1	CAD\$27.47

[View and Edit Cart](#)

## Ship To:

Bob Marely  
478 Rang Notre-Dame,  
Saint-Rémi, Quebec J0L 2L0  
Canada

Once you've reviewed your information and you're ready to pay, click "**Place Order**".

You've placed your order! You should receive a confirmation email shortly after.

# Customer Service

Contact Us Canadian Dollars (CAD) - English

**Dubois Agrinovation**

Search for a product...

My Account Cart

Horticulture Irrigation Tailor-made solutions Agricultural crops Brands Home Gardening Subsidies

### Contact Us

Need more information about our products and services? Looking for solutions to boost your productivity? Our experts are here for you. Tell us how we can help!

Recipient \*  
General Information

Name \*

Email \*

Phone \*

Message \*

Send

**NATHALIE YANNONIE**  
Réceptionniste, service à la clientèle  
Receptionnist, customer service

[450 454-3961 ext.347](tel:4504543961) • [1 800 667-6279](tel:18006676279)  
[nyannonie@duboisag.com](mailto:nyannonie@duboisag.com)

If you have any questions, you can contact us by filling up the form on our website or contact Nathalie Yannonie directly by phone or by email.



**Let's Grow Your Success!**





[duboisag.com](http://duboisag.com)